



#### International Organization for Standardization

### International Electrotechnical Commission

www.standardsinfo.net



# ISO/IEC Information Centre activities

WTO special meeting on procedures for information exchange 2-3 November 2004

#### ISO/IEC Information Centre Front office to universe of information on standards

#### WSSN

World Standards Services Network www.wssn.net

#### Links to

- International St-ds Organizations
- Regional St-ds Organizations
- National St-ds Organizations
- Organizations related to Standardization

#### **ISONET Directory**

Information available from ISONET Members

ISO/IEC
Information Centre

www.standardsinfo.net

#### ISO/IEC Information Centre Front office to universe of information on drafts

Provides information on standards under development:

- ISO search
- IEC search
- WSSN links to technical programmes of standardizing bodies
- WTO TBT Standards Code Directory

## ISO/IEC Information Centre Front office to universe of information on regulations



## ISO/IEC Information Centre Activities

- Providing an ISO/IEC Information Web site
- Enquiry service
- Information service to the WTO Secretariat
- Library of ISO and IEC publications

## ISO/IEC Information Centre Web site



#### **Information Centre**





LANGUAGES

ENGLISH FRANÇAIS

#### About the ISO/IEC Information Centre

The ISO/IEC Information Centre is jointly operated by ISO, the International Organization for Standardization, and IEC, the International Electrotechnical Commission. Its objective is to provide stakeholders with information about standardization, standards and related matters. This site of the ISO/IEC Information Centre serves as a portal to the main information given on various pages of the ISO and IEC Web sites e.g. the ISO and IEC Catalogues, provides an enquiry service for users and gives access to the Web sites of national standards organizations via WSSN, the World Standards Services Network. The Web site also provides information on the relationship between WTO, ISO and IEC with regard to world trade and on standardizing bodies which have accepted the WTO TBT Code of Good Practice for the Preparation, Adoption and Application of standards. In addition, the site contains and provides access to reference publications on standards development, distribution and use and on information sources.

# ISO/IEC Information Centre Web site (cont-d)

- About standardization and conformity assessment
- WTO, ISO, IEC and world trade
- Standards and publications
- Enquiry service
- Reference publications
- Library
- Links
  - ISO Web site
  - IEC Web site
  - World Standards Services Network (WSSN)



#### ISO/IEC Information Centre Enquiry service

- Provided by:
  - IEC Customer Service Centre
  - ISO Information Services
- In accordance with their respective areas of competence
- Via traditional means:
  - Telephone calls
  - Letters and faxes
  - E-mails
- Via Web arrangements
  - FAQ
  - Enquiry channelling system

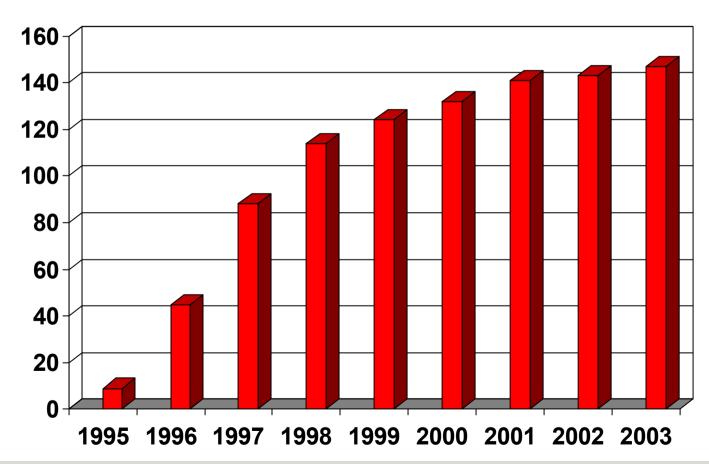


## ISO/IEC Information Centre Information service to WTO

- Registration of notifications on:
  - acceptance of the WTO TBT Code of Good Practice
  - availability of technical programmes
- Publication of WTO TBT Standards Code Directory
- Updating of information on acceptance of the WTO TBT Code of Good Practice

# ISO/IEC Information Centre Information service to WTO (cont-d)

Growth of the number of standardizing bodies having accepted the Code





#### ISO/IEC Information Centre Library

- Provides access to standards and publications of :
  - ISO
  - IEC
- The Library is used mainly by students and experts from SME for their studies